

**Letter of Recommendation
In Respect of Mellowe Landscapes & Maintenance**

To: Potential Customers
From: Cindy Maguire M.B.E.

I have no hesitation in recommending Mel Lowe and his team of the above company to carry out landscaping services. I have been totally satisfied when dealing with Mel from initial estimate to completion of the work on my rear garden on the basis of the following:

- The initial consultation was professionally conducted and alternative suggestions offered appropriately (no hard sell)
- The written estimate was provided in plain English with each aspect of the work itemised
- On commencement of the work I provided Mel with a key to enable access to the property which he kept for the duration of the project
- At each phase of the project my property was kept tidy and free from debris (both front and rear)
- I was consulted on/advised of all potential cost variation (up or down) before work continued
- All timescales were met and communication prior to, during and post the project has been excellent

In addition to the above it is worth noting that Mel provides young people with the opportunity to learn the trade 'hands-on' particularly to those who have left traditional forms of education prematurely. Mel demonstrated that he is an effective mentor and communicator in describing, demonstrating and explaining the reasoning of each aspect of the task in hand.

Whilst the estimate received from Mellowe Landscapes was not the cheapest it certainly wasn't the most expensive and I personally am delighted that I chose this company to complete the project.

Regards - *Cindy Maguire* M.B.E.