

Mr & Mrs D Bate
Grappenhall
Warrington

Mr Mel Lowe
Mellowe Landscapes
Warrington
Cheshire

Landscape Design, Project Management & Work at Sycamore Cottage

Mel

First of all Alison and I would like to thank you for the fine work that you have recently completed in our garden, we are very pleased and grateful for your efforts and the garden is now a pleasure to sit in and utilise on a daily basis.

I know we had several amendments during the phases and your guidance, professionalism and willingness to provide thoughts ideas and work with our changes is an absolute credit to your customer facing skills. It is important to stress that the design ideas you had were also first class and all we did was add personal touches to satisfy our individual needs to your design.

Our project was a significant investment and at no time do we feel that you have looked to take advantage as we made changes, all the changes we made you priced up in detail and explained very well how any change would be adopted into the current plan of work so as to minimise any additional cost impact. I was particularly pleased to see that any change we made you balanced the parts needed and labour required to keep the cost down.

The relationship you have with your sub-contractors to ensure work progressed in a timely manner is also most impressive, I know getting these sub contractors to site can be a challenge, and I even had them compliment you on your explanation of what you wanted them to do and your work ethic.

Our neighbour is also so pleased to have the unsightly Conifers removed during phase 3 that he asked me to thank you for leaving his side of the new fence neat and tidy.

I would have no hesitance in being a reference for you to any potential customer and if you needed to show them what you have done we would support that to help you win and secure new clients.

I look forward to working with you as we plan the planting for next summer so we can put the finishing touches as the new garden beds in, the home grown Vegetables we have already eaten are also so much more tasty than anything we can buy and Alison has big plans to maximise the planters and the Herb garden.

Once again thanks and we will see you for the regular maintenance you have provided for us over the last 8 years.

Yours Truly

Derek & Alison Bate